



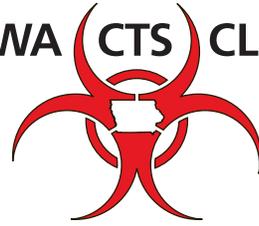
USMC Veteran Owned  
and Operated

We are ready to serve you  
24 hours a day 7 days a week  
statewide

Be reassured that your safety is  
carefully handled by a fellow Iowan

**515.554.3834**

**IOWA CTS CLEANERS**



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515.554.3834

**IOWA CRIME & TRAUMA  
SCENE CLEANERS**



**WE ARE THERE FOR YOU  
WHEN TRAGEDY STRIKES**

**IOWA CTS CLEANERS**





The unexpected can happen; it could be a homicide, suicide, decomposition, accidental or unattended death. These events are tragic and can leave not only an emotional mess but physical one as well. Iowa CTS Cleaners is here for you. We return that once tragic scene back to a safe and sterile environment.

## WHO WE ARE

Iowa CTS Cleaners is a locally owned cleaning and decontamination company based in Urbandale. Founded by a US Marine, we understand the need for competent and considerate service in traumatic circumstances. Unlike other cleaning companies that have a wide range of focus, Iowa CTS Cleaners specializes in only crime and trauma scene cleaning. We understand and know good customer service so when you call us you'll speak one on one with a specialist not an automated system. It is our job to help Iowa families return their homes back to the safe place they once were.

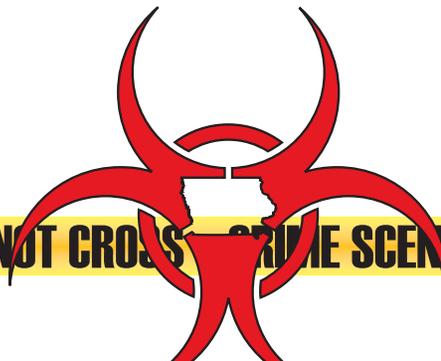


## WHAT WE DO

Iowa CTS Cleaners specialize in homicide, suicide, unattended and accidental death decontamination. We pride ourselves on prompt and professional service. These tragedies can be incredibly difficult on the families and we work quickly and discretely to turn chaos back to normal. Our service provides:

- 24 hours a day 7 days a week rapid response
- One on one, live customer service - no automated system
- Statewide service - we will travel to all parts of Iowa
- Biohazard cleanup - blood and bodily fluids
- Disinfecting and decontamination
- Deodorization
- Removal and disposal of all contaminated items

We work in all types of property: single and multi-family housing, hotels/motels, mobile homes, commercial properties as well as vehicles. Iowa CTS Cleaners is willing to work with you in whatever situation it may be.



## FREQUENTLY ASKED QUESTIONS



### WHY SHOULD I CALL IOWA CTS CLEANERS INSTEAD OF CLEANING IT MYSELF?

Iowa CTS Cleaners' technicians are trained and experienced in handling biohazardous material and the proper techniques in the decontamination, removal, transportation and disposal of blood & bodily fluids. Improper handling of biohazardous waste can lead to serious health risks.

### HOW DO I PAY FOR THIS?

In most cases our services are covered under homeowners, business or auto insurance policies. However if the situation is due to a violent crime, the Iowa Crime Victim compensation program will pay up to \$1,000 for clean up and we can help with the paperwork.

### HOW QUICKLY CAN YOU RESPOND?

We have technicians on call 24 hours a day 7 days a week ready to respond. Since we are located centrally in Urbandale (Des Moines), we can respond just about anywhere in Iowa within a couple of hours.

Have more questions? Just give us a call at 515.554.3834.